

The following Warranty Information applies to Cybernet's **Zero-Footprint-PC™**, and **i-One™ LCD PC-TV, Wireless Networking**, and **DeskBook** products.

▶ **Cybernet® Limited Warranty:**

**What the warranty covers:**

Cybernet® warrants its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, Cybernet® will, at its sole option, repair or replace the product with a similar product. Replacement Product or parts may include remanufactured or refurbished parts or components. The replacement unit or component will be covered by the balance of the time remaining on the customer's original limited warranty. Cybernet® provides no warranty for the third-party software or hardware included with the product or installed by the customer.

**How long the warranty is effective:**

1. Cybernet Zero-Footprint-PC™ Elite-4 products purchased after August 1, 2005 are warranted for one year parts & labor from date of invoice. New Zero-Footprint-PC™ Elite-4 purchased prior to August 1, 2005 have two years limited warranty. All moving, mechanical parts have one year warranty. Cybernet ZPC-9000™ is warranted for one year parts & labor.
2. Cybernet® DeskBook™ products are warranted for Three (3) years labor and one (1) year parts. The warranty for DeskBook displays does not cover panel damage caused by static (non-moving) images displayed for extended periods of time (also referred to as burn-in).
3. Cybernet® networking products including USB LAN adapter, routers, hubs & switches are warranted for one (1) year parts and labor.
4. Cybernet® accessory products. Limited warranties vary by product. Contact your Cybernet® sales representative for additional details.
5. Cybernet® i-One™ is warranted for one year parts and labor.

▶ **Extended Warranty for Zero-Footprint-PC™ & i-One™**

You rely on your Cybernet® Zero-Footprint-PC™ & i-One™ every day, so what happens if it fails? With an extended warranty, you can add an extra layer of protection to our already industry-leading warranty term. Extended warranty prices are as follows: ZPC-9000™ & Elite-4 Series 2ND year = \$19.00, Three Years = \$99.00 & Four Years = \$149.00. When you purchase extended warranty, then the entire unit including moving mechanical parts, are covered under this extended warranty. Extended warranty prices for i-One™ is \$99.00 for 2nd year, \$199.00 for three years and \$349.00 for four years.

**What the warranty does not cover:**

1. Any product on which the serial number has been defaced, modified, or removed.
2. Damage, deterioration or malfunction resulting from:
  - A. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - B. Repair or attempted repair by anyone not authorized by Cybernet®.
  - C. Damage to or loss of any programs, data, or removable storage media.
  - D. Software or data loss occurring during repair or replacement.
  - E. Any damage of the product due to shipment.
  - F. Removal or installation of the product.
  - G. Causes external to the product, such as electric power fluctuations or failure.
  - H. Use of supplies or parts not meeting Cybernet's specifications.
  - I. Normal wear and tear.
  - J. Failure of owner to perform periodic product maintenance as stated in User Guide.
  - K. Any other cause which does not relate to a product defect.
  - L. Damage caused by static (non-moving) images displayed for lengthy periods of time (*also referred to as "burn-in"*).
  - M. Damage to, or abuse of, the coating on the surface of the display.
3. Removal, installation, and set-up service charges.

**How to get service:**

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1. For information on obtaining warranty service, call your Cybernet® dealer or Cybernet®. Cybernet's Customer Support telephone numbers are: 888-834-4577 in the US. From outside the US: 949-600-8000.
2. To obtain warranty service, please contact Cybernet® Customer Support for a Return Authorization number (RMA). You will be required to provide:
  - a. Valid Invoice Number
  - b. Your name and/or organization name
  - c. Your address
  - d. Your contact Phone number
  - e. The serial number of the product
  - f. A description of the problem
3. Bring or ship the product prepaid in the original container, with the associated accessories, to Cybernet® or any Cybernet® authorized service center where available.
4. For additional information or the name of the nearest Cybernet® service center, contact your Cybernet® dealer or Cybernet®. NOTE: Cybernet is not responsible for any returned product without an assigned RMA.

**Limitation of implied warranties:**

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THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**Exclusion of damages:**

CYBERNET'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. Cybernet® SHALL NOT BE LIABLE FOR:

1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

**Effect of local law:**

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.