

Can You Afford to Lose Track of Your Remote and Mobile Assets? Get the Ultimate Tracking & Loss Prevention Solution.

ComputraceComplete is available with the Motion C5 mobile clinical assistant and the LE1700 Tablet PC.

What is ComputraceComplete?

Motion Computing® and Absolute® Software have partnered together to add an extra level of security and persistence to the Computrace® agent – a small software client that enables ComputraceComplete. Available on the C5 mobile clinical assistant and the LE1700 Tablet PC, this module of the Computrace agent is built-in but disabled in the BIOS.

To activate, the customer first purchases the ComputraceComplete service (preferably at the same time as the PC purchase). Then, the customer installs the Computrace agent software via the installation CD, imaging process or network installation. Once installed and connected to the Internet, the agent will automatically detect and enable the BIOS module during the first activation call. Once enabled, this module's self-healing feature will ensure that the agent is always on the machine even if the hard drive is completely replaced.

Deter Theft and Recover Stolen Computers

ComputraceComplete lets you efficiently monitor who is using your computers, what hardware and software changes they make, and where your computers are located.

And if your computer goes missing?

We'll recover it within 60 days or you may be eligible to receive up to \$1,000¹.

Theft Recovery Process

When you report a theft to the Absolute Recovery Team:

- The Recovery Team flags the reported computer as "stolen" at the monitoring center
- The computer calls in every 15 minutes online to report its location
- The Recovery Team provides your local law enforcement agency with tracking information and the necessary documentation to procure subpoenas and search warrants, and recover your stolen computer
- ComputraceComplete gives you the option to remotely delete sensitive data from the missing computer²

The Absolute Recovery Team

The Absolute Recovery Team can find your missing computers because they know who to call and where to look. Our team is staffed by former police officers and seasoned professionals who have spent years building relationships with police and security agencies across the United States and Canada. Our team works with local authorities to obtain subpoenas and warrants. Knowing how law enforcement works has helped us achieve the highest recovery rate in the industry.

Avoid Costly Penalties – Ensure Regulatory Compliance

Most government legislation is designed to protect customers' privacy rights or place tighter controls on data and reporting. ComputraceComplete helps with regulatory compliance by protecting data, tracking hardware and users, providing auditing capabilities and acting as a historical record of your computer assets and how they are being used. In cases where machines are stolen containing sensitive information, an optional Data Delete function can be used to remotely wipe machines using a U.S. Department of Defense-approved algorithm.

Ensure that your security is never compromised and you meet all the requirements of government regulations.

- Use ComputraceComplete to track all IT assets, their location and usage
- Use Data Delete to remotely delete sensitive information in the case of theft
- Ensure that your organization meets the requirements of SOX, HIPAA, California Senate Bill 1386 and Gramm-Leach-Bliley

Computrace BIOS-Based Agent

Absolute has partnered with leading PC manufacturers to add an extra level of security and persistence to the Computrace agent (i.e., software client). This module is built-in but disabled in the BIOS. Once installed and connected to the internet, the agent will automatically detect and enable the BIOS module during the first activation call. Once enabled, this module's self-healing feature will ensure that the agent is always on, even if the hard drive is completely reformatted or replaced.

¹ The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: www.absolute.com/pdf/eula.pdf

² Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization agreement and then purchase one or more RSA SecurID tokens from Absolute Software.

Keep IT Simple.

Absolute Software gives you visibility into all of your computers, including your remote and mobile users. The patented technology automatically gathers data and alerts you via email when you need to be concerned. If you already have an ITAM (Information Technology Asset Management) system in place, Absolute Software can extend your reach to all of your machines. Absolute Software keeps *IT* simple.

Keep IT Safe.

As long as your machine touches the Internet or a phone line, you will know its status. Stolen? We will locate it and return it safely to you. We are so confident of our computer recovery service that if we can't find it in 60 days, we will pay you up to \$1000. Absolute Software keeps *IT* safe.

Remote Tablet

Location is transmitted daily without user input or knowledge.

Online Monitoring Center

Information is stored confidentially in a secure offsite facility.



IT Administrator

Responsible for managing remote/mobile computer assets and for setting up Data Delete.

Online Customer Center

Securely track and manage computer assets.

Improve Life Cycle Management with Secure Asset Tracking™

Centrally manage your entire computer population, including remote and mobile assets. ComputraceComplete provides you with detailed reports for every computer with an Internet connection.

- Track machines as they change hands or move around within your organization
- Know when your leased computers are due back and where they are located
- Track your hardware and software inventory and ensure license compliance
- Create predefined alerts to manage users operating outside corporate policies
- Use reports to plan for company-wide upgrades, migrations and machine retirement

The Ideal Solution for Managing Remote and Mobile Users

By adding visibility to the 40%[†] of computers that go unseen by traditional ITAM systems, ComputraceComplete can take your asset management program one step further. With a small, stealthy and tamper-resistant client application that reports detailed information using minimal bandwidth, it is ideal for remote and mobile PCs. Traditional asset management systems can lose track of assets such as laptops when they drift to unknown locations or are not connected to the LAN. With ComputraceComplete, laptops report changes in asset information on a daily basis – regardless of their location.



[†] Gartner Group (2002) estimates that companies using asset management tools only track 60% of their assets.

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